

MBSB BANK DISCONTINUES e-WALLET PLATFORM

PETALING JAYA, 8 APRIL 2024 – MBSB Bank Berhad (MBSB Bank) today announced the discontinuation of its e-Wallet platform, effective from 31 May 2024. This strategic decision is aligned with the Bank’s ongoing efforts to optimise and streamline its digital offerings.

MBSB Bank remains dedicated to providing exceptional service and innovative financial solutions. Customers can continue to utilise M JOURNEY online banking, MBSB Bank’s DuitNow QR and Online Banking Wallet (OBW) platforms for seamless transactions.

All outstanding balances in the e-Wallet accounts will be refunded to the respective account holders.

MBSB Bank extends our gratitude for the understanding and continued support from the stakeholders as we strive to uphold the highest standards of customer satisfaction.

For any enquiries or assistance regarding the discontinuation process, e-Wallet users can contact us via email at enquiry@mbsbbank.com or through our Customer Service Centre at 03 - 2096 3000.

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For media enquiries, please contact:

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About MBSB Bank

MBSB Bank Berhad (MBSB Bank) is a full-fledged Islamic Bank in Malaysia that provides shariah compliant banking facilities to retail, SME and corporate customers. In addition to its list of financing products, MBSB Bank, through its digital capabilities, extends its distribution channels through online services such as mobile banking and virtual branch. For more information, please visit www.mbsbbank.com.